

## Better Care Fund - 2016/17

### Performance Report

#### Quarter 2 Report

September 2016

#### Performance Alerts

Performance is on or ahead of target


Performance is behind target, with no improvement


Performance is behind target, with some improvement

Performance is not reported in this period

#### Total measures

#### Symbols Key:

CCG NEA Target reduction met 

CCG NEA Target reduction not met 

#### Summary

##### BCF metrics

Achieved	0
Not achieved	4
Improving but not achieved	1
Not reported in period	1
	6



A detailed analysis of the national BCF measures is provided later in this report, showing baselines, trends, measure calculations, CCG breakdown and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

Polarity	Indicator Description	Responsibility	Previous Years		2016/17					
			2014/15	2015/16	Current - September 2016			Forecasting		
					Actual	Plan	Alert	Forecast	Target/Plan	Target/Plan (Period)

**Health and Wellbeing Better Care Fund Metrics**

Smaller is Better	1. Total non-elective admissions into hospital : General and Acute	NHS	6,034 <small>(average per month)</small>	6,101 <small>(average per month)</small>	18,501	18,185	Improving but not achieved	-	-	Quarterly
Smaller is Better	2. Permanent admissions to residential and nursing care homes - aged 65+ ASCOF 2A part 2	LCC	938	1,019	579	491	Not achieved	1,158	982	Annual
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation ASCOF 2B part 1	NHS / LCC	78.8%	76.0%	73%	80%	Not achieved	73%	80%	Annual
Smaller is Better	1. Delayed transfers of care: Delayed days from hospital, aged 18+	NHS / LCC	1,765 <small>(average per month)</small>	2,787 <small>(average per month)</small>	8,777	7,575	Not achieved	-	-	Quarterly

**Local Performance Metric**

Bigger is Better	Percentage of older people leaving hospital who received reablement/rehabilitation services ASCOF 2B part 2	NHS / LCC	3.6%	4.2%	3.9%	4%	Not achieved	3.9%	4.4%	Annual
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**Local Patient Experience Metric**

Bigger is Better	3. Proportion of people feeling supported to manage their long term condition (local indicator) (%)	NHS	63.8%	63.0%	Not reported in period		-	66.0%	Annual
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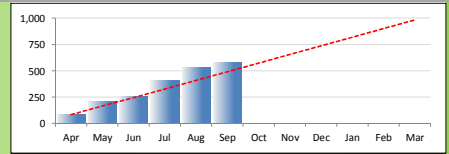


**2: Admissions to residential / nursing care homes - aged 65+ per 100,000 population (ASCOF 2A part ii)**

**Definition:** The total number of admissions to permanent residential or nursing care during the year (excluding transfers between homes unless the type of care has changed from temporary to permanent)  
**Frequency / Reporting Basis:** Monthly / Cumulative YTD

**Source:** AIS data: Local Adult Care Monitoring (LTC admissions report & SALT return)

**Note:** Figure reported cumulatively, so monthly figures show increases in placements recorded & not necessarily within that month



**Observations from the data:**

From April to September, there have been 579 permanent admissions to care homes for older people. This is 88 admissions more than planned at this point in the year, but a low number of admissions in September shows signs that placement activity is slowing. The year end estimate has been revised down to 1,158, which would be 18% higher than planned (982). This appears to have been caused by discharge pressures in hospitals and the availability of alternative home-based support in the community.

Prior Year	2015/16 BCF (Financial Year)											
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
In month	81	72	85	87	79	118	80	95	75	86	75	86
Cumulative YTD	81	153	238	325	404	522	602	697	772	858	933	1,019

Current Year	2016/17 BCF (Financial Year)											
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Additions per month	87	121	52	153	123	43						
Cumulative YTD	87	208	260	413	536	579						
Denominator	172,133	172,133	172,133	172,133	172,133	172,133						
Rate per 100,000	50.5	120.8	151.0	239.9	311.4	336.4						
Target (admissions)	82	164	246	327	409	491	573	655	737	818	900	982
Target (per 100k)	48	95	143	190	238	285	333	380	428	475	523	570
Performance	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved						

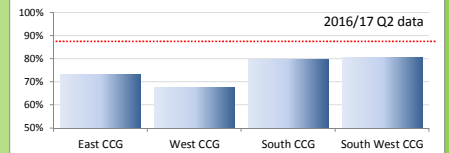
by CCG													
Care home admissions (Cumulative)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East	385	41	90	110	177	223	239						
West	339	22	51	61	101	131	144						
South	167	13	38	46	61	94	100						
South West	106	11	28	42	69	77	85						
Not Recorded	22	-	1	1	5	11	11						
<b>Total</b>	<b>1,019</b>	<b>87</b>	<b>208</b>	<b>260</b>	<b>413</b>	<b>536</b>	<b>579</b>						
Est. CCG population (aged 65+)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	58,286	62,724	62,724	62,724	62,724	62,724	62,724						
West CCG	44,185	47,550	47,550	47,550	47,550	47,550	47,550						
South CCG	31,865	34,291	34,291	34,291	34,291	34,291	34,291						
South West CCG	25,617	27,568	27,568	27,568	27,568	27,568	27,568						
Lincolnshire	159,953	172,133	172,133	172,133	172,133	172,133	172,133						
Rate per 100,000	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	661	65	143	175	282	356	381						
West CCG	767	46	107	128	212	276	303						
South CCG	524	38	111	134	178	274	292						
South West CCG	414	40	102	152	250	279	308						
Lincolnshire	637	51	121	151	240	311	336						

**3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1)**

**Definition:** The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

**Frequency / Reporting Basis:** 6-monthly / Cumulative for sample period

**Source:** Reablement - external service provider - Allied Healthcare, rehabilitation - LCHS



**Observations from the data:**

During the sample period in Spring, the proportion of patients at home, with or without support, on the 91st day is lower than the previous year. Further analysis of the figures reveal that since 2015/16, fewer people are at home because re-admission rates to hospital has almost tripled, and there has been a small increase in the number of people who were placed in short term care. Allied Healthcare provide Social Care reablement and LCHS provide health-focussed rehabilitation. When we look at the comparative performance, for patients discharged from hospital into social care reablement provided by Allied Healthcare, 85% were at home 91 days later, compared to 62% for LCHS. Performance by CCG shows that the effectiveness support in the East and West is below target.

	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Numerator	728						658						
Denominator	958						896						
Value	76.0%						73.4%						
Target	80.0%						80.0%						80.0%
Performance	Not achieved						Not achieved						

by CCG													
Numerator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	318						241						
West CCG	157						196						
South CCG	122						119						
South West CCG	114						96						
Not known	17						6						
<b>Total</b>	<b>728</b>						<b>658</b>						
Denominator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	403						329						
West CCG	214						290						
South CCG	165						149						
South West CCG	158						119						
Not known	18						9						
<b>Total</b>	<b>958</b>						<b>896</b>						
Actual	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	78.9%						73.3%						
West CCG	73.4%						67.6%						
South CCG	73.9%						79.9%						
South West CCG	72.2%						80.7%						
<b>Total</b>	<b>76.0%</b>						<b>73.4%</b>						

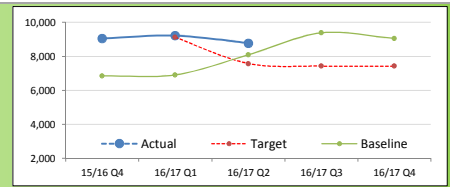
**4: Delayed transfers of care (delayed days) from hospital for adults aged 18+, per 100,000 population**

**Definition:** The number of delayed transfers of care (days) for adults who were ready for discharge from acute and non-acute beds, expressed as the rate per 100,000 of the adult population of Lincolnshire.

**Frequency / Reporting Basis:** Monthly / Cumulatively within the quarter

**Source:** NHSE Published Delayed Days Report (Sitrep)

**Table note:** In the analysis by delay reason below, the organisation that the delay reason is attributable to is included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH.



**Observations from the data:**

There were a total of 8,777 delayed days for patients in Quarter 2, 5% fewer than Quarter 1, but 8% higher than the same quarter last year. This position is 1,200 higher than the target of 7,575 delayed days. For the second consecutive month, the proportion of non-acute delays has fallen, and now makes up 47% of total delayed days. Social Care delays have dropped to 22%, NHS delays have increased again to 70%; the highest this year. In terms of delay reasons, almost two-thirds of delayed days relate to waiting for further non-acute care, residential or packages in the persons home. In general terms, there is little movement in delay reasons. As mentioned in previous reports this year, housing delays are higher than usual and one to watch.

To give some national context, an ADASS summary of delayed days in Sept 2016 compared to Sept 2015 shows that there has been a 33% increase in total delayed days, whereas in Lincolnshire, delayed days in the month of September are only 5% higher than the same time last year. ADASS also identify that in the month of Sept 2016, social care delays at a national level were the highest on record, accounting for 34.4% of total delayed days. In Lincolnshire, social care delays have been coming down since 2015/16 and in the month of September, accounted for 19% of delays. Just to point out that the data in this section of the report show the position over the full quarter (3 months). Figures for the month of September only have been calculated separately for the purposes of comparison with the ADASS summary.

Prior Year	2015/16 BCF (Financial Year)											
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Numerator	2,283	4,490	6,910	2,548	5,360	8,094	3,514	6,333	9,386	3,543	6,301	9,052
Denominator	591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	596,120	596,120	596,120
<b>Actual</b>	<b>385.8</b>	<b>758.7</b>	<b>1,167.6</b>	<b>430.5</b>	<b>905.7</b>	<b>1,367.6</b>	<b>593.8</b>	<b>1,070.1</b>	<b>1,585.9</b>	<b>598.7</b>	<b>1,057</b>	<b>1,518</b>

Current Year	2016/17 BCF (Financial Year)											
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In month	3,006	3,227	2,985	3,048	2,856	2,873						
In Quarter (cumulative)	3,006	6,233	9,218	3,048	5,904	8,777						
Denominator	598,595	598,595	598,595	598,595	598,595	598,595						
Rate per 100,000 population	502.2	1,041.3	1,539.9	509.2	986.3	1,466.3						
<b>Target (days)</b>	<b>3,042</b>	<b>6,085</b>	<b>9,127</b>	<b>2,525</b>	<b>5,050</b>	<b>7,575</b>	<b>2,475</b>	<b>4,950</b>	<b>7,425</b>	<b>2,475</b>	<b>4,950</b>	<b>7,425</b>
Target (per 100k)	508.2	1,016.5	1,524.7	421.8	843.6	1,265.5	413.5	826.9	1,240.4	410.5	821.1	1,231.6
Performance	Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved						

by Type of Care													
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Acute	6,171	1,806	3,682	5,217	1,530	3,093	4,645						
Non Acute	2,881	1,200	2,551	4,001	1,518	2,811	4,132						
<b>Total</b>	<b>9,052</b>	<b>3,006</b>	<b>6,233</b>	<b>9,218</b>	<b>3,048</b>	<b>5,904</b>	<b>8,777</b>						
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Acute	68%	60%	59%	57%	50%	52%	53%						
Non Acute	32%	40%	41%	43%	50%	48%	47%						

by Responsible Organisation													
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
NHS	6,184	2,000	4,307	6,157	1,931	4,020	6,163						
Social Care (SSD)	2,415	830	1,489	2,226	848	1,370	1,897						
Both	453	176	437	835	269	514	717						
<b>Total</b>	<b>9,052</b>	<b>3,006</b>	<b>6,233</b>	<b>9,218</b>	<b>3,048</b>	<b>5,904</b>	<b>8,777</b>						
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
NHS	68%	67%	69%	67%	63%	68%	70%						
Social Care (SSD)	27%	28%	24%	24%	28%	23%	22%						
Both	5%	6%	7%	9%	9%	9%	8%						

by Delay Reason													
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Completion of Assessment (BOTH)	2,252	473	792	1,180	542	1,020	1,434						
B. Public Funding (BOTH)	114	13	106	159	46	88	177						
C. Awaiting NHS Non-acute care (NHS)	1,366	511	1,157	1,654	543	1,099	1,714						
D. Residential or Nursing Care (BOTH)	1,211	612	1,293	2,035	570	1,264	1,794						
E. Care Package at home (BOTH)	2,693	833	1,602	2,275	701	1,294	1,976						
F. Awaiting Equipment (BOTH)	434	133	264	465	79	138	218						
G. Patient or Family Choice (NHS or SSD)	779	283	638	839	299	511	804						
H. Disputes (NHS or SSD)	132	73	200	304	76	188	248						
I. Housing - (SSD)	71	75	181	307	192	302	412						
<b>Total</b>	<b>9,052</b>	<b>3,006</b>	<b>6,233</b>	<b>9,218</b>	<b>3,048</b>	<b>5,904</b>	<b>8,777</b>						
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Completion of Assessment (BOTH)	25%	16%	13%	13%	18%	17%	16%						
B. Public Funding (BOTH)	1%	0%	2%	2%	2%	1%	2%						
C. Awaiting NHS Non-acute care (NHS)	15%	17%	19%	18%	18%	19%	20%						
D. Residential or Nursing Care (BOTH)	13%	20%	21%	22%	19%	21%	20%						
E. Care Package at home (BOTH)	30%	28%	26%	25%	23%	22%	23%						
F. Awaiting Equipment (BOTH)	5%	4%	4%	5%	3%	2%	2%						
G. Patient or Family Choice (NHS or SSD)	9%	9%	10%	9%	10%	9%	9%						
H. Disputes (NHS or SSD)	1%	2%	3%	3%	2%	3%	3%						
I. Housing - (SSD)	1%	2%	3%	3%	6%	5%	5%						

by NHS Trust													
	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
ULHT	4,829	1,303	2,762	3,923	1,149	2,335	3,480						
LCHS	2,055	670	1,235	1,694	540	983	1,665						
LPFT	811	530	1,316	2,307	978	1,828	2,467						
<b>Total*</b>	<b>7,695</b>	<b>2,503</b>	<b>5,313</b>	<b>7,924</b>	<b>2,667</b>	<b>5,146</b>	<b>7,612</b>						
	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
ULHT	63%	52%	52%	50%	43%	45%	46%						
LCHS	27%	27%	23%	21%	20%	19%	22%						
LPFT	11%	21%	25%	29%	37%	36%	32%						

Note: \*Total of NHS Trust delayed days will never equal Total LCC delayed days, because NHS delays can relate to treatment of residents from other authorities.

Local Performance / Patient Experience Metrics

<p><b>5. The proportion of people aged 65+ offered Reablement services following discharge from hospital (ASCOF 2B part 2)</b></p> <p><b>Definition:</b> The number of people aged 65+ offered Reablement services following discharge from hospital during October to December, as a proportion of the total number of people aged 65+, discharged alive from hospitals in England between 1 October 2015 and 31 December 2015</p> <p><b>Frequency / Reporting Basis:</b> Annual <b>Source:</b> SALT STS004 / Hospital Episode Statistics</p>	<p><b>6. Proportion of people feeling supported to manage their long term condition</b></p> <p><b>Definition:</b> Of the number of people identifying a long-term condition in their responses, the % who responded 'Yes, definitely' or 'Yes, to some extent' to the question 'In the last 6 months, have you had enough support from local services or organisations to help you manage your long-term health condition(s)?'.</p> <p><b>Frequency / Reporting Basis:</b> 6-monthly / results from 2 GP patient surveys in the year are aggregated and reported as an annual figure <b>Source:</b> GP Patient Survey</p>
<p><b>Observations from the data:</b> The number of patients offered reablement/rehabilitation services have dropped off since the end of 2015/16, reducing from 958 to 896. Given the unabated pressure in hospitals and the high level of delayed discharges (particularly back to the community), this is lower than expected. The hospital episode statistics relating to discharges in the period are not available mid year, so the 2015/16 figures have been used to calculate an approximate offer rate. This means the target has not been achieved, but in the absence of an actual denominator figure, this may not be a true reflection of performance.</p>	<p><b>Observations from the data:</b> Figures for 2015/16 have just been provided for 2015/16. The target of 64% was only just missed. The South West CCG was the only CCG to hit the 64% target, and had the highest proportion of patients who felt supported, with 65.1%.</p>

	2015/16	Q2 2016/17	2015/16	2016/17
Numerator	958	896	3,719	
Denominator	22,830	22,830	5,900	
Value	4.2%	3.9%	63.0%	
Target	Not monitored in BCF in 2015/16	4.4%	64.0%	66.0%
Performance	-	Not achieved		

By CCG				
Numerator	2015/16	Q2 2016/17	2015/16	2016/17
East CCG	403	329	1252	
West CCG	214	290	1018	
South CCG	165	149	767	
South West CCG	158	119	682	
Not known	18	9	0	
Total	958	896	3719	0
Denominator	2015/16	2016/17	2015/16	2016/17
East CCG			2032	
West CCG			1621	
South CCG	Data not disaggregated by CCG	Data not disaggregated by CCG	1200	
South West CCG			1047	
Not known			0	
Total	22,830	22,830	5,900	0
Value	2015/16	Q2 2016/17	2015/16	2016/17
East CCG			61.6%	
West CCG			62.8%	
South CCG	Data not disaggregated by CCG	Data not disaggregated by CCG	63.9%	
South West CCG			65.1%	
Not known			0.0%	
Total	4.2%	3.9%	63.0%	0

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